

## **OCS Enrollment Management Team**

## **Services We Provide**

The OCS Enrollment Management Team is happy to provide the following services to your school:

- Comprehensive Enrollment Management Diagnostic
- Development of detailed **Enrollment Management Planning Document**
- Value Proposition presentation and assistance in crafting your value proposition
- Training and support for Parent Ambassadors
- Customer Service training and support for your Faculty and Staff
- Development of Communication Strategy
- Admissions protocols and procedures
- Strategies and incentives to improve Retention
- Satisfaction Survey development, implementation, and analysis
- Development and ongoing support for your Enrollment Management/Marketing Team
- One-time consultations or presentations on Enrollment Management topics
- Monthly **Webinars** on School Marketing Topics
- Half-day intensive **Workshops** on School Marketing Topics

We are happy to provide additional presentations or consultations upon request.

Marketing Team	Email	Title
Kurt Lewis	klewis@archchicago.org	Director of Enrollment Marketing
Katie Walleck	kwalleck@archchicago.org	Marketing and Enrollment Manager, Vicariates I and II
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